

**RESOLUTION  
OF THE  
CAPITAL METROPOLITAN TRANSPORTATION AUTHORITY  
BOARD OF DIRECTORS**

**STATE OF TEXAS**

**COUNTY OF TRAVIS**

**RESOLUTION (ID # AI-2017-406)**

**Connections 2025**

WHEREAS, the Capital Metropolitan Transportation Authority Board of Directors and Capital Metro management strive to be a regional leader by growing the service and customer base for transit and addressing travel needs and congestion; and

WHEREAS, the Capital Metropolitan Transportation Authority Board of Directors and Capital Metro recognize the need to increase ridership, improve productivity, improve frequency and improve system connectivity and service; and

WHEREAS, Capital Metro's existing service has undergone a comprehensive evaluation along with a review of Capital Metro's service area market characteristics; and frequent public and stakeholder engagement and input, throughout development; and

WHEREAS, Capital Metro should continue to consider traditional and emerging mobility options to create a better connected mobility system to enable more choices about how residents and visitors reliably get around; and

WHEREAS, the Connections 2025 planning process has produced a framework to guide the implementation of the plan through a series of service changes beginning in early 2018.

NOW THEREFORE BE IT RESOLVED, that the Capital Metropolitan Transportation Authority Board of Directors has provided input and guidance on the plan throughout its development and hereby directs staff to use the following to direct the implementation of Connections 2025:

1. Each phase of Connections 2025 shall be implemented through the established service change process, including a significant public engagement effort that provides detailed information regarding changes to specific routes and potential customer impact, a Title VI analysis with reporting of findings to the Board of Directors, a public hearing, and approval by the Board of Directors prior to any routes being discontinued and in advance of implementation, and

2. Development of Mobility Innovation Zone service alternatives, including new service pilot projects to replace existing fixed routes, shall be prepared over the next 6-12 month period with the understanding that fixed route service and accompanying MetroAccess service will be continued until service in the Mobility Innovation Zones has commenced. These service alternatives should also be evaluated or considered in areas where future routes are proposed for reduction or elimination and it is evident that there are community concerns about the impact of such route changes, as identified by staff or the Board of Directors. These new services will be developed with community input and be presented to the Board of Directors for consideration and approval prior to implementation and prior to discontinuation of any existing routes. A detailed implementation plan, including public awareness and education, development of performance measures and operating parameters, public and Board of Directors progress reporting and other necessary elements shall accompany each pilot project. At the end of the pilot period, a performance assessment and a recommendation to continue, discontinue or modify the Mobility Innovation Zone service alternatives shall be presented for Board of Directors consideration and action. Connections 2025 recommends mobility innovation zones as shown in the attached map.

- Steck / Mesa (Northwest Hills)
- Walsh Tarlton
- Southwest Austin (Oak Hill)
- Exposition Ave. (Tarrytown)
- Dessau Road
- Pilot Knob
- Barton Hills/Zilker
- Leander

3. MetroAccess service shall be maintained in areas remaining within 3/4 mile of current existing fixed route service consistent with federal requirements and agency policy, retaining services while alternative are developed. In areas beyond 3/4 mile of a fixed route within a Mobility Innovation Zone (as defined in the attached map), accessible service will be offered for persons with disabilities that is comparable to the pilot service. Tradeoffs with regard to access services should be considered with any potential changes and any proposed options must be approved by the Board of Directors. The Board of Directors maintains the authority to exempt MetroAccess customers from any potential changes, as deemed appropriate.

4. In recognition of the rapid growth and changing mobility needs within the Capital Metro service area, staff will continue to evaluate the need and develop plans as appropriate for future transit in corridors that were not identified for service in the Connections 2025 Plan. The process for doing this will include a public process to engage and educate community stakeholders and identify standards necessary for service availability such as



those outlined in Capital Metro’s Service Guidelines and Standards. This effort will be coordinated with the service change and annual budgeting processes such that, pending approval of the Board of Directors, new or upgraded service could be put in place prior to the completion of another service plan. The corridors should include those identified for transit in Imagine Austin or any other corridors identified in planning efforts already underway, such as the Austin Strategic Mobility Plan and/or transit related investments planned in the 2016 Mobility Bond, including but not limited to East and West Slaughter Lane, Manchaca south of Slaughter Lane, and Brodie Lane.

BE IT FURTHER RESOLVED Capital Metro will work with Travis County and surrounding jurisdictions to consider solutions to address access to transit for the increasing number of residents living outside of the city and travelling to Austin for work, services and/or other needs; and

BE IT FURTHER RESOLVED that the Capital Metropolitan Transportation Authority Board of Directors adopts the Connections 2025 Plan and authorizes the President/CEO, or her designee to implement the recommendations of Connections 2025 in the manner described by this resolution and as part of the established service change process; and

BE IT FURTHER RESOLVED that staff will develop metrics that indicate progress, and set targets, towards meeting the intended goals of the Connections 2025 plan, including ridership by route, and report on these metrics and targets monthly and/or quarterly to the Board of Directors.

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**Secretary of the Board**  
**Juli Word**

**Date:** \_\_\_\_\_