February Board Meeting
Today's Meeting

- Review recommendations
- Review and discuss resolution language
- Approve Connections 2025 service plan
Current Status and Perspective

- Connections 2025 - a Strategic Plan establishing a multi-year service framework
- NOT definitive approval of specific service changes
- Connections 2025 will be implemented in phases
- Each phase will advance through the agency service change process, including:
  - Extensive and more detailed public outreach
  - Title VI analysis
  - Board review and approval
Public Input

- Major public involvement effort
- Feedback throughout planning process
- Many elements of plan shaped by input
- More to come in implementation phase
Connections 2025 Goals

Build Ridership
Match Service to Markets
Enhance the Customer Experience
Ensure Financial Sustainability
Frequency Builds Ridership

- Serve areas with highest ridership potential
- Connect more people to jobs, education, healthcare and other needs
- Supports a financially sustainable system
- Positive results from recent investments
Matching Service to Markets

- Current land use + projected growth
- Service area boundaries
- Street networks and sidewalks
**Recommended Network + Mobility Innovation Zones**

- Focuses on growing ridership and improving service performance
- Expands Frequent Network
  - 4 MetroRapid Routes
  - 13 Frequent Local Routes
  - Frequent service on core MetroRail route

<table>
<thead>
<tr>
<th>Year One Cost</th>
<th>Impact: Fixed Route Trips</th>
<th>Impact: ADA Clients</th>
<th>Meets Guidelines</th>
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<td>$268M</td>
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Focus on Mobility Innovation Zones

- Premise: Fixed route services will not meet service standards in these areas
- Response: Designate these areas as “Mobility Innovation Zones”
- Develop and implement range of alternative service pilot projects
- Goal: Lower the subsidy per passenger to acceptable amount
Steps to Develop Mobility Innovation Zones

1. Maintain fixed route for interim period
2. Develop alternative service pilot projects with community & board input
   - Contact peers
3. Implement and test for six months or more
   - Remove existing service at time of implementation
4. Assess and fine-tune during pilot period
5. Make determination to continue, remove or try another approach
Addressing MetroAccess

- All Certified MetroAccess clients retain service
  - For a minimum of 90 days from initial Connections 2025 service change; or
  - Until Mobility Innovation Zone service is approved and implemented

- Certified MetroAccess clients within ¾ mile of fixed route service retain service to their residential location per current policy

- Capital Metro will examine a range of alternatives to offer accessible service within and beyond ¾ mile of fixed route service, potentially including:
  - Coordination with Mobility Innovation Zones
  - Different (likely higher) fare structure
  - Different service delivery model

- Capital Metro Board will assess alternatives and make decision regarding potential implementation

Service Retention

- Retain service while alternatives developed
- Return to Board with options
- Tradeoffs (cost, coverage) considered
- Coordinate with Mobility Innovation Zone Development
Service Change Process

- Connections 2025 is a strategic plan not a service change
- Serviced changed 3 times a year (January, June, & August)
- Six month long process
- Robust public input
- Requires Title VI analysis
- Board approves all changes
- Any delay in approval delays implementation until next service change period
Steps Towards Implementation

- Plan approval provides a framework for the next 5 - 10 years
- Implementation follows the service change process with robust public input
- Requires public input before board approval
Service Change Notification Process

Route specific information during service change process

- At-stop signage with specific details
- On-bus notification
- At-stop and on-bus outreach
- Meeting notifications
- Operator engagement
- Social & traditional media
- Engage stakeholders

Route 300 Govalle Proposed Service Change

Capital Metro is proposing realigning route 300 and closing this stop in August. If the change is approved, beginning Aug. 18 the closest stop would be along 51st Street.

The proposed modification would provide access to the new Mueller H.E.B.

You may call Lawrence at Capital Metro at (512) 369-6272 with your comments or attend an Open House on April 22 from 6-7:30 p.m. at Windsor Park Branch Library (5833 Westminster Dr).

See below for a map showing possible improvements to route.
Title VI - Service Equity Analysis

- Title VI of the Civil Rights Act of 1964 addressed discrimination in most areas of public life in the U.S.
- Title VI states:
  - “No Person in the U.S. shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance”
- Service equity analysis is not conducted for projects in development
- Service equity analysis is conducted during implementation
- Board advised of service equity analysis prior to approval
Connections 2025 Summary

- Creates more useful, convenient mobility options for community
- An additional 200,000 people will have access to frequent transit
- Applies a proven recipe for success
Key Resolution Elements

- **Service Change Process** - Phased implementation through the service change process with additional public input and board approval

- **Mobility Innovation Zones** - Develop Mobility Innovation Zones for areas identified in Connections 2025 (6 - 12 months with public input while retaining service)

- **MetroAccess** - MetroAccess service retained in accordance with current policy while options are developed

- **Future Transit Corridors** - Develop a process to identify and provide service to emerging transit corridors
Discussion